

SCHRADER AFTER SALES SERVICE RETURN FORM

(The form can be downloaded from e-schrader.com website)

1 - Recipient / Contact	Your SCHRADER contact persons:	Shipment date:
SCHRADER S.A.S.	Christophe DEVILLERS	Forwarder:
SAV RETOURS	Xavier HOENG	
Rue Jean Mermoz	Jacques COMTE	Shipment note:
Quai N° 2 - 3	sav@schrader.fr /Fax: +333 81 38 56 41	
25300 PONTARLIER	Phone.: +333 81 38 56 17	

2 - Sender	(or) Sender's stamp
Customer Nr:	
Company Name:	
Adress:	
City / Country:	
Postcode:	
Contact person:	
Phone:	
Email:	

3 - Material
Type:
Part Number:
Serial Nr:
Date of Purchase (invoice copy to attach) :

4 - Detected Defect	Description and Details:
<input type="checkbox"/> Leak (air, oil)	
<input type="checkbox"/> Broken, distorted or damaged part	
<input type="checkbox"/> Remains blocked	
<input type="checkbox"/> Does not hold the charge	
<input type="checkbox"/> Other functioning defect	
<input type="checkbox"/> Calibration defect	
<input type="checkbox"/> Other:	

5 - Remarks

Reminder of the operating rules:

Shipment costs to the After Sales Service and returns are at the customer's charge. Return costs are at SCHRADER's charge only if the material is still under warranty. The product must be returned as complete as possible to enable all parts to be tested. In case the material is not completed and found to be defective after tests, it will be replaced by another product with the same level of equipment.

A quote will be submitted on receipt of the defective product. If approved, a proforma invoice including the repair and the return freight costs will be sent, unless the product is still under warranty. If refused, diagnosis costs will be charged (these costs are detailed in the initial quote).

Important: you are responsible for whatever material returned by you. Check the quality of your packaging. In case of loss or damage, you will have to prove that the material has been received by Schrader After Sales Service.